VOCO
BY IHG
Surfside Aruba

WELCOME

YOUR ROOM

FOOD & DRINK

EVERYTHING YOU NEED TO KNOW

Come in, you're home.

Welcome

Welcome to voco Surfside Aruba.

Where island rhythm meets effortless comfort. At voco Surfside Aruba, we combine relaxed coastal energy with thoughtful design and intuitive service—so your stay flows naturally, at your pace.

Our Philosophy

COME ON IN – A warm, genuine welcome from the first moment.

HE TIME – Space to pause, recharge, and enjoy time well spent.

GOOD LIFE – Relaxed yet refined. Playful yet polished.

Location

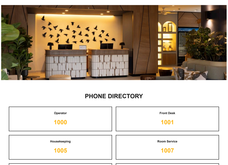
Conveniently located near the airport and minutes from downtown Oranjestad, voco Surfside Aruba offers easy access to Aruba's culture, shopping, and beaches—while maintaining a calm beachfront atmosphere.

Check-In & Check-Out

Check-In:
3:00 PM

Check-Out:
12:00 Noon

Early check-in and late check-out are subject to availability.



Take a moment just for yourself

YOUR ROOM

ELECTRICAL ADAPTERS & DEVICES

Forgot your adapter? We'll do our best to help.

Please contact the Front Desk by dialing 1000.

All electrical outlets in the hotel operate at 110V standard voltage.

BATHROOM AMENITIES

Our bathroom amenities are provided in large-format bottles to help reduce single-use plastic and minimize our environmental footprint—part of our commitment to thoughtful, sustainable stays.

PILLOWS

Prefer a softer or firmer pillow? Or need an extra one?

Simply call the Front Desk at 1000, and we'll be happy to assist.

CONCIERGE & GUEST INFORMATION

Our Front Desk team is always happy to assist you with any questions or requests.

Please dial 1000 or visit the Front Desk for personalized support.

WATER

Reusable glass water bottles are provided in your room.

For fresh drinking water, please visit the nearest water refill station.

DO NOT DISTURB

If you need not to be disturbed, please place the "Do Not Disturb" sign on your door. Housekeeping will not enter your room.

If the sign remains on your door into the afternoon, we may contact you to ensure everything is okay—this is part of our guest safety policy.

IN-ROOM SERVICE REQUESTS

Housekeeping service is available until 4:00 PM.

For additional towels or special requests, please contact the Front Desk at 1000.

WAKE-UP CALL SERVICE

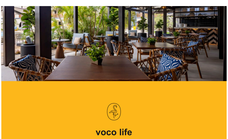
Need a wake-up call?

Please contact the Front Desk and let us know the time you wish to be awakened. We'll make sure your day starts on time.

TEA & COFFEE

Your room is equipped with everything you need to enjoy a cup of tea or coffee.

If you require additional items, please contact In-Room Dining by dialing 1007.



PHONE DIRECTORY

Operator 1000	**Front Desk** 1001
Housekeeping 1005	**Room Service** 1007
Lobby Bar 1008	**Meeting Room** 1009
Gym 1010	**Pool Emergency** 1201

To call another room, dial 7 + room number.

FACILITY HOURS

Gym	6:00 AM – 12:00 Midnight
Pool	8:00 AM – 9:00 PM
Restaurant - Breakfast	7:00 AM – 10:00 AM
Restaurant - Lunch	11:30 AM – 3:00 PM
Restaurant - Dinner	5:30 PM – 10:00 PM
Lobby Bar	11:00 AM – 12:30 PM
Bamba	7:00 AM – 10:00 PM

POOL & BEACH ACCESS

Lounge chairs and umbrellas are available for guests at Reflection Bar, Surfside Beach.

Please obtain a beach access ticket at the Front Desk.

Pool Rules:
- No lifeguard on duty
- Children must be supervised
- No glass containers in pool
- No glass containers
- Food & beverages only from pool bar
- Pets not permitted

HOUSEKEEPING

Daily housekeeping service is provided until 4:00 PM.
Please contact the Front Desk for assistance outside this schedule.

SMOKE-FREE POLICY

All guestrooms and indoor areas are 100% smoke-free.
A €250.00 cleaning fee will be imposed if smoking is detected.

EMERGENCY PROCEDURES

Evacuation plans are located behind each guestroom door.

In case of alarm, follow staff instructions.

Assembly point: Parking lot.

voco life

FOOD & DRINK

FOOD & BEVERAGE

Nook is our signature dining experience—relaxed, social, and inspired by island flavors.

Lobby Bar offers a vibrant setting for cocktails and connection.

ROOM SERVICE

BREAKFAST – 7:00 AM – 10:30 AM

CONTINENTAL BREAKFAST - USD 15
Fresh seasonal mixed fruits, yogurt, croissant, sliced ham, sliced gouda cheese, butter and jam. Coffee or tea

AMERICAN BREAKFAST - USD 22
Two eggs any style, bacon or sausage, hash browns, pancakes, butter and jam. Coffee or tea

BUTTERMILK PANCAKES (3) - USD 14
Fluffy pancakes served with butter and jam.

MASSAGE TOAST - USD 22
Two slices of sourdough bread topped with fresh avocado, dressed with olive oil, lemon dressing and salt. It is garnished with cherry tomatoes, arugula, radish, pickled onion, chickpeas, and feta cheese.

ALL DAY DINING 11:30 AM – 10:30 PM

STARTERS & LIGHT BITES

SOUP OF THE DAY (V) - USD 10
CLASSIC CAESAR SALAD (V) - USD 14
Crispy romaine lettuce, shaved parmesan cheese, homemade croutons and Caesar dressing. Add grilled chicken (+ USD8) or shrimp (+ USD 12)

SANDWICHES, BURGERS & WRAPS

VOCO CLUB SANDWICH - USD 18
Ham is turkey with bacon, lettuce, tomato and cheese. Served with fries.

GRILLED CHICKEN WRAP - USD 20
Grilled chicken with romaine lettuce, tomato, onion and Caesar dressing. Served with fries.

CHEESE BURGER - USD 21
Beef patty, cheddar cheese, lettuce, tomato and onion. Served with fries. Add bacon (+ USD 5).

FRIED MAHI SANDWICH - USD 22
A crispy, fried Mahi Mahi fillet prepared with tempura and panko breading. Served on a burger bun with remoulade sauce, lettuce, tomato, and onion, accompanied by a side of fries, ketchup, and mayo.

MAIN COURSES

All dishes served with French fries.

GRILLED CHICKEN BREAST CREAMY LEMON - USD 22
GRILLED MAHI MAHI FILLET - USD 27
GRILLED SKIRT STEAK WITH CHIMICHURRI - USD 28
GRILLED BEEF TENDERLOIN CHIMICHURRI - USD 28
GRILLED SHRIMP SKEWERS - USD 26
Served with grilled vegetables

Add grilled chicken (+ USD 8) or grilled shrimp (+ USD 10)

DESSERTS

PAPA BAKALOU - USD 14
COCONUT FLAN (V) - USD 10

HOTEL FACILITIES

Fitness Center available on property
Private meeting room available for up to 12 people
Please contact Front Desk for arrangements

TRANSPORTATION & ISLAND SERVICES

Aruba is easy to explore.

- Rideshare areas nearby
- Taxis widely available
- Car rentals and tours available via shared providers
- Public bus service available but limited

DISCOVER ARUBA

Recommended highlights:

Beaches: Surfside, Eagle Beach, Palm Beach, Baby Beach

Nature: Arikok National Park, Natural Bridge, Seaworld Explorers

Culture: Downtown Oranjestad, museums, waterfront promenades

voco HALLMARK MASCOTS

FINCH
(Code: Fin-ch)
Welcome & Arrival

OWL
(ref: 1942)
Your Person

FLAMINGO
(VOCO LIFE
Eat & Drink

We hope you enjoy your stay at

VOCO
BY IHG
Surfside Aruba

For assistance, dial 1000