

## Nick Gregory Senior Vice President, Hotel Operations Kimpton Hotels & Restaurants

It takes a uniquely dedicated individual to work at every level of hotel operations, move across the U.S. six times, and champion the Kimpton family for a quarter-century — and Nick Gregory isn't even close to retirement. From his first position as a doorman at Kimpton Hotel Vintage in Portland, Oregon, to his most recent role as regional vice president for the Northeast and Florida, Nick's career with Kimpton is an inspiring story of the success such a partnership can bring.



Nick initially joined Kimpton as a doorman in 1991, a time when Kimpton was just beginning to expand beyond its home base of San Francisco – and began a geographic journey that would parallel Kimpton's growth. Nick's next move with Kimpton was from the West Coast to Chicago in 1997, to become opening front office manager; subsequent moves to California, Maryland, Virginia, and Pennsylvania came soon after. In 2008, seven years after Nick was first promoted to general manager in San Francisco, he moved into the role of director of operations. In 2013, he became the regional vice president of hotel operations for the Northeast and Florida, where he was directly responsible for the operations, sales/marketing initiatives, human resources and finance/revenue management for all 17 properties in the two regions.

Today, as senior vice president of hotel operations, Nick is responsible for developing and evolving operational strategies that focus on increasing profitability while maintaining the company's high guest-satisfaction scores. Over the course of twenty-five years, Nick's contributions to Kimpton have continually validated a central tenet of Kimpton's Fortune-awarded culture: the idea that satisfied and empowered employees, under the guidance of strong leadership, will consistently provide guests with extraordinary service.

Having moved back to San Francisco for the second time, Nick and his wife of twenty years, Julie, are now empty-nesters with two grown children. In his free time, Nick enjoys hiking with his three dogs, mountain and road biking, skiing and most importantly, spending as much time as possible with his family.