

COMMITTED TO A GREENER FUTURE



At **Holiday Inn Express & Suites Singapore Novena**, sustainability is more than a practice — it's part of who we are. We're committed to reducing our environmental impact, supporting our local community, and delivering **True Hospitality for Good** with every stay. Caring for our guests, team, and planet is at the heart of what we do, as we continue building a greener, more responsible future together.

Holiday Inn Express & Suites Singapore Novena is proud to have achieved the Global Sustainable Tourism Council (GSTC) hotel accredited certification.





THIS IS HOW WE CARE AND HOW YOU CAN HELP US CARE

Sustainability Practices

Carbon & Energy

- Implement energy-saving measures, including LED lighting and motion sensors in guest rooms and public spaces.
- Monitoring and reducing energy consumption through regular maintenance of electrical systems.

Community Engagement & Support

- Engage in charitable initiatives that benefit the local community, such as volunteering with APSN and sponsoring events for Blossom Seeds and SPCA.

Reducing & Managing Waste

- Maintain separate bins for proper waste segregation, including electronic waste, with all rubbish collected responsibly by local waste services, SembCorp.
- Provide full-sized, refillable bottles of shampoo and shower gel in guest rooms, reducing single-use miniatures.

Reducing Carbon Footprint

- Encourage low-impact transportation by providing guests with information on public transit options.
- Feature a garden by the main entrance, adding greenery and promoting cleaner air.

Local & Sustainable Sourcing

- Support local and fair-trade suppliers wherever possible, using products that meet our quality standards, like locally sourced bread and eggs.

Water

- Manage water use through water-saving fixtures and encourage guests and staff to use water responsibly.
- Conduct daily building checks for any water leakage.

Environmental Awareness & Education

- Provide information to guests about our sustainability efforts and how they can contribute.
- Train staff on sustainable practices, including energy conservation and waste management.

143K
**PLASTIC
BOTTLES
REMOVED**

All guest rooms are equipped with a filtered water dispenser, eliminating the need for single-use plastic bottles.



WATER CONSERVATION EFFORTS

All taps, toilets, and showers are water-efficient. Guests are encouraged to reuse towels and have the option to opt out of daily housekeeping whenever possible.



EMPOWERING SOCIAL ENTERPRISES

Actively collaborate on initiatives that support local infrastructure and community development, partnering with organizations such as APSN, Blossom Seeds, and Food For The Heart.



No Single-Use Plastic Bottles



Eco-Friendly Food Packaging



Easy Access to Public Transport



Proper disposal of batteries or electronics

THIS IS HOW WE CONNECT WITH OUR COMMUNITY



Celebrating Local Culture & Heritage

Rooted in the heritage of Balestier, we celebrate Singapore's diverse food culture through local flavours and traditions. Our Teochew Porridge Buffet brings traditional Teochew dishes to the table, inviting guests to discover and enjoy a taste of Singapore's culinary heritage.



Pet Friendly Hospitality

Our pet-friendly accommodation and dining experiences enable guests to travel and spend quality time with their pets. Our initiatives support more inclusive and responsible travel by creating welcoming experiences for guests and their companion animals.



Supporting Local Businesses & Community Partners

We collaborate with local businesses, creators and community partners through pet events, dining experiences and curated collaborations. These partnerships help local businesses reach new audiences while creating meaningful experiences for our guests and their pets.



AN IHG HOTEL
SINGAPORE NOVENA



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AN ETIQUETTE GUIDE TO VISITING TEMPLES & MOSQUES IN SINGAPORE



BUDDHA TOOTH RELIC TEMPLE

DRESS MODESTLY

Wear loose-fitting clothes that cover shoulders and knees. Some temples and mosques may provide shawls or sarongs at the entrance. When unsure, check their website or ask the locals.

REMOVE SHOES

It's customary to remove shoes before entering prayer halls or certain areas. Look for shoe racks or ask a local before entering to be sure.



SRI MARIAMMAN TEMPLE

MAINTAIN RESPECTFUL BEHAVIOR

Speak softly, avoid running, and silence mobile phones to keep the atmosphere calm. Mosques may limit visitor access during prayer times. It's best to check opening hours before visiting.



RESPECT LOCAL CUSTOMS

- Avoid touching sacred objects unless invited.
- Do not point your feet at altars, statues, or prayer spaces.
- Ask permission before taking photos of worshippers or ceremonies.
- Avoid physical contact with monks, nuns, or those in prayer.



Observing these simple etiquettes helps you connect with the culture and make every visit memorable.



SULTAN MOSQUE



SINGAPORE BOTANIC GARDENS

A CITY IN A GARDEN

An Etiquette Guide to Singapore's Parks & Nature Reserves



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Keep the Park Clean

Please dispose of litter in the bins provided and take care not to damage park facilities. Keeping shared spaces clean ensures that everyone can enjoy them.

Keep Noise Levels Low

Parks are peaceful places. Help maintain the calm by keeping voices low and avoiding loud music, so everyone can enjoy the natural surroundings.

Stay Sun-Safe & Hydrated

Enjoying the outdoors means spending time under the sun. Apply non-toxic sunscreen, use eco-friendly insect repellent, and drink plenty of water to stay comfortable while caring for nature.



MACRITCHIE TREETOP WALK



SOUTHERN RIDGES

Stay on Designated Trails

Marked trails are there to protect both visitors and the natural environment. Staying on the path helps prevent damage to fragile plants and habitats.

Respect Wildlife

Observe animals from a safe distance and avoid feeding or approaching them. Releasing pets or feeding stray animals can disrupt delicate ecosystems.



Be a Responsible Pet Owner

Pets are welcome in many parks. Simply ensure pets are always attended to and on a leash, clean up after them, and use a muzzle if required. This helps keep the park safe and pleasant for all.