

# CROWNE PLAZA PET POLICY **DOGS ONLY**

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We welcome you and your furry family member to the Crowne Plaza North Augusta. For the safety and comfort of all our guests, employees, and visitors, and your dog, you must agree to all of the following conditions if you wish to have your dog at the hotel. The Crowne Plaza has a limited number of rooms designated as dog friendly. ***You must contact the hotel prior to arrival to reserve a designated pet room. Call (803) 349-8400 and select option 0 to speak to a front desk agent to see if our pet-specific rooms are available over the dates of your visit. If you do not do so, we may not be able to accommodate your pet request at check-in if our pet-friendly rooms are already filled.***

## **I agree to the following general conditions:**

- I will not have more than 2 dogs in my pet room at any time. Dogs larger than 50 lbs. are not allowed
- I will be charged a one-time non-refundable fee of 75.00.
- I will provide a hotel-approved credit card at check-in for any potential pet-related charges.

## **I agree to the following specific conditions for each dog:**

- My dog is up to date with all of the following vaccinations, and they were completed at least 7 days prior to check-in:
  - Rabies; Distemper, Hepatitis, Parvovirus, Parainfluenza (DHPP); Canine influenza; Bordetella (6 months)
- My dog weighs no more than 50 pounds.
- My dog is house-trained, and I will clean up after my dog at all times.
- I will keep my dog in my pet room. Note: Pets are not permitted in non-pet-designated rooms/suites in the hotel's lobby; food and beverage venues; banquet and meeting spaces; guest hallways, stairwells, or any recreational areas (including pool and fitness center unless authorized as a service animal.
- I will keep my dog on a leash at all times while it is outside of my pet room.
- I understand that daily housekeeping service will be provided only if (i) my dog is not in my pet-room at the time or is secured in a crate or other area and (ii) I notify the front desk of a timeframe when housekeeping will be able to enter my pet-room to provide service.
- I accept full responsibility for any and all damage caused by my dog (including excessive pet odor) within my pet room or any all areas, inside of the hotel. I agree to pay the hotel the cost of repairing or replacing any damage. If the hotel is unable to rent or use the damaged room or area while the damage is being repaired or replaced, I am responsible for any lost revenue incurred by the hotel. I agree that the charges for such damage repair or replacement and/or lost revenue may be charged to my credit card. I understand that an employee of the Crowne Plaza hotel will inspect my pet room upon my departure from the hotel and will assess my pet room for any damage.
- I accept full responsibility for any complementary or discounted goods or services that the hotel must provide for disruptions or disturbances to other guests caused by my dog. I agree that the charges for such goods and services may be charged to my credit card.
- I accept full responsibility for any and all injury inflicted upon any hotel employee, guest, or other visitors to the property by my dog.
- I understand that if my dog causes a disruption or disturbance, I will be notified at the phone number provided below, and I must respond back to the hotel within 30 minutes. If the disruption or disturbance is not eliminated, I understand that I may be required to remove my dog (at my expense) from the property.
- I understand that the Crowne Plaza may remove my dog from my pet room (at my expense) if my dog is left unattended and causes a disruption or disturbance. Note: We recommend that you do not leave your dog unattended.
- Neither the Crowne Plaza nor any of its employees are responsible for the care of my dog.
- I understand that the Crowne Plaza is not required to provide any warning or a second chance for a violation of any of these conditions and that it has the right to require me to remove my dog (at my expense) from the property or to leave the hotel and no refund will be offered.

**By signing below, I agree to all of the conditions above.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Pet-Room #: \_\_\_\_\_

Cell phone: \_\_\_\_\_

Name of Dog(s): \_\_\_\_\_

*(and/or other number where you can be reached during your stay)*