



CROWNE PLAZA®

AN IHG® HOTEL

NAIROBI AIRPORT

Euphoria Spa

Indulge in the ultimate relaxation experience
our exquisite spa menu, a sanctuary where
rejuvenation meets luxury.



Signature Journey

Total Cleansing Ritual

Experience ultimate rejuvenation with our Total Cleansing Ritual. Start with a soothing steam, followed by an invigorating body scrub, a tranquilizing massage, and a revitalizing facial, leaving you refreshed and radiant.

135 mins | USD 130

Deluxe Signature

Our Deluxe Signature experience pampers you with an individual steam session, followed by an exfoliating body scrub. Then, cocoon in a body wrap to nourish and hydrate, concluding with a blissful massage, leaving you relaxed and rejuvenate.

100 mins | USD 100

Mix and Match Journey

Customized Escapes

Create your tailored journey by choosing any 2 or 3 of the following express experiences.

- Full Body Polish
- Hydrating Refresh Facial
- Stress Relieving Back, Neck and Shoulder Massage
- Relaxing Head Massage
- Revitalising Foot and Ankle Massage

60 mins | USD 80 90mins | USD 90

Facial Therapy

Elevate your skincare routine with our Facial Therapy featuring hydrating serum & creams to restore moisture.

Experience rejuvenation as these natural and sustainable products are expertly tailored to address your specific needs.

- Tailored Facial
- Mini Refresh Facial

60 mins | USD 75

30 mins | USD 45

Massage Therapy

Muscle Ease Deep Tissue Massage

Experience pure indulgence with our Muscle Ease Deep Tissue Massage, enriched with essential oils and promoting deep relaxation.

60 mins | USD 75 90 mins | USD 100

Drift Away Massage

This soothing therapy transports you to a state of deep relaxation, melting away stress and tension for an exquisite sense of tranquility.

60 mins | USD 75 90 mins | USD 95

Ultimate Unwind

Melt away stiffness and muscle tension with this deeply relaxing full back massage treatment designed to ease pain and promote full-body calm.

45 mins | USD 60

Euphoria Experience

Steam, Body Scrub & Massage

Immerse yourself in a revitalizing spa ritual that begins with a refreshing steam session, followed by a gentle body scrub and a deeply soothing massage leaving your skin renewed and your senses utterly relaxed.

90 mins | USD 95

Mini Bliss

Back, Neck & Shoulder Massage

Relieve built-up tension and stress with our targeted back, neck, and shoulder massage designed to restore balance and ease.

30 mins | USD 45

Foot Massage

Soothe and rejuvenate tired feet with our calming foot massage, designed to restore circulation and promote total relaxation.

30 mins | USD 45

Polishing Body Ritual

Indulge in our luxurious Body Polishing Ritual, where your skin is gently exfoliated, revealing a radiant glow. This invigorating treatment buffs away impurities, leaving your skin soft, smooth, and rejuvenated.

30 mins | USD 45

Other Facilities

- Relax at our rooftop swimming pool as you enjoy savannah views. Operating hours (8 am - 6 pm)
- Enjoy light bites and refreshing beverages at the Skyview Bar & Restaurant. Operating hours (10 am - 11 pm)
- The gym offers state-of-the-art equipment to ensure a comprehensive and invigorating workout experience for all members. Operating 24 hours a day.

Spa Etiquette

HOW TO HAVE THE BEST SPA EXPERIENCE

OPERATING HOURS FOR SPA/STEAM/SAUNA: 8 am - 10:30 pm

CHECK IN: Please arrive 15 minutes prior to your scheduled treatment so you can complete a health care consultation and questionnaire and be fully relaxed.

CANCELLATION POLICY: If unforeseen circumstances prevent you from attending your appointment, kindly inform us at least 4 hours beforehand. Failure to do so, and if we can't find a replacement for your slot, will result in a 50% charge.

TRANQUILITY POLICY: The essence of "spa" is serenity. To maintain our tranquil environment, we kindly ask that you turn off electronic devices and converse softly.

MEDICAL CONDITIONS: Please let us know of serious medical conditions. In some cases medical approval may be needed.

SMOKING: Kindly refrain from smoking both inside and in the vicinity of the spa.

PERSONAL BELONGINGS: Secure your items in a locker or entrust them to a friend or your room. At the spa, all you need is yourself.

REFUNDS: All sales for treatments, Day Spas, Series, and Gift Certificates are final and non-refundable. However, registered clients can receive store credits for retail product purchases within 7 days of purchase, provided the product is unopened and in its original packaging.

DURING THE SPA TREATMENT: We have a zero-tolerance policy for sexual harassment or any inappropriate conduct. Our therapists reserve the right to halt the treatment immediately and take necessary reporting actions.

TIPS: Prices do not include gratuities, which are processed at the time of payment. A customary tip ranges from fifteen to twenty percent.

CHECK OUT: As you prepare to depart from the spa, kindly head to the checkout desk with your locker key, robe, and sandals to finalize your payment. We'd appreciate your feedback on a comment card to enhance our services. Please communicate any feedback or concerns about your spa visit at the time of check-out. Schedule your next pampering session for a specific date and time to ensure availability.



