



Welcome to the Holiday Inn Kingston Waterfront. To ensure the comfort and enjoyment of our guests, the following policies apply to your pet's stay.

1. Pet Cleaning Fee

Please note that a non-refundable pet cleaning fee of \$60 (plus HST) will be charged to your account prior to check-out to cover the cost of additional and necessary cleaning in preparation for our next guest. This fee will be applied every 5 days of your stay. For every cleaning fee charged, the hotel will donate \$5 towards the Kingston Humane Society to help support their animal welfare initiatives. If room fumigation is required due to pest infestation, an additional fee over and above the cleaning fee will apply to cover this expense.

2. Acceptable Pets

We welcome all well-mannered, dogs, cats and fish. We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive noise (such as barking), evidence of disease, or urination / defecation in guest and public areas. No more than two (2) pets may occupy a guestroom. Each guest is responsible for all charges that relate to the removal of their pet, including but not limited to transportation and kennel charges. Dogs must not be left unattended in the guest room. Should we need to compensate other guests for excessive barking, you may be charged the cost of compensation up to \$250.

3. Pet-Friendly Areas

Pets are not allowed in any indoor areas where food and beverages are served or consumed and are not permitted in the pool or fitness areas. We do however encourage pets on our outdoor patio, where mild-mannered dogs are permitted to accompany you while you eat and drink!

4. Pet Control / Containment in Public Areas

Pets must be leashed or crated when they are in all common areas of the hotel.

5. Housekeeping

For the safety and comfort of your pet, Housekeeping will enter your room only if: (a) your pet is not present, or (b) you are present and can monitor your pet (dog's must be on a leash), or (c) your pet is crated.

6. Damage to Guest Rooms and Common Areas

Your account will be charged for the repair or replacement cost for any damage caused by your pet.

