

Service Register A-Z

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| Adapter / Charger | Have you forgotten your charging cables or adapters? You are welcome to borrow them at the reception. |
| Address | Graumannsweg 10 22087 Hamburg |
| Check In | from 15:00 Minimum age: 18 years |
| Check Out | until 12:00 |
| Do not disturb procedure | Do you want no one to come into your room during your stay. Hang the sign outside the door. |
| Emergency service | ? |
| Fitness centre | Open all day for you. Please only train 2 people at a time. Cross trainer Dumbbells Rowing machine Stepper Exercise bike Treadmill |
| Housekeeping | Rooms are currently cleaned during your stay upon request. Please let the reception know. |
| IHG Clean Promise | When you travel again, we are ready for you. As the world adjusts to the new normal and expectations for travel, we are enhancing our hotel guests' stay experience by redefining cleanliness and caring for your well-being during your stay. We are extending our commitment to cleanliness. Learn more. |
| IHG Rewards Programm | Discover the many attractive benefits. Go on a journey with us! Collecting points is completely uncomplicated - and redeeming them is very convenient. Learn more. |
| Internet access | Free high-speed internet throughout the hotel and in the room. Network: Crowne Plaza |
| Laundry & Cleaning Service | Link |
| Medical services | ? |
| Meetings | Hold business events and casual meetings in our 9 light-filled rooms. The Studio and The Forum, bookable by the hour, combine modern style with contemporary comfort. Our Crowne Plaza Meetings Director will ensure everything runs to plan. Email: meetings@crowneplazahamburg.com Phone: +49-40-228060 |
| Minibar / Fridge | Fill your minibar with drinks from our Marketplace in the lobby. |
| Parking | The hotel garage has space for 130 vehicles and costs EUR 22 per day. The garage has an entrance height of 2 metres. The 9 parking spaces in front of the hotel cost EUR 15 per day and EUR 2 per hour. |
| Reservations | book us at: |
| Reception | The reception is open 24 hours a day. |
| Rest area | In the rooms in designated quiet zones, outside noise and disturbances are kept to a minimum. |
| Sauna | Temporarily closed. |
| Sleep Advantage | A restful night's sleep is an important part of a journey. Our Sleep Advantage® programme includes premium beds and aromatherapy kits to help you switch off. You'll sleep well thanks to our quiet areas - areas where there's no cleaning service early in the morning or late at night, and which are away from lifts and rooms where groups are accommodated. If you sleep too well, we offer a guaranteed wake-up call so you don't miss your meetings - or your room is free. Forgotten something? We'll make sure it doesn't rob you of sleep. We can provide you with small bathroom utensils such as toothbrushes, toothpaste, razors, combs, cotton buds, nail files and sewing kits. Please let us know what you need and we will bring it to your room. |
| Smoking | The hotel is a non-smoking hotel only. The smoking area is located outside the door next to the main entrance. |
| Telephone | To make an external call, please dial 0 first. Internal telephone numbers: Room number - if you wish to call a guest room. Reception - 151 restaurant - 400 Banquet - 795 |
| The Marketplace | Our kiosk is open 24/7 for you. Payment is made at the reception. |

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| The Plaza | <p>Ground floor Lunch / Dinner Currently we have limited opening hours - ask our staff To the menu</p> |
| The Restaurant | <p>1. Floor Breakfast: 07:00-10:00 Telephone: +49-40-22806 (400)</p> <p><i>Link Breakfast Menu</i></p> |
| Transportation | <p>S-Bahn: Main station Arrival at main station (exit Kirchenallee), take bus 6 or 17 in direction Borgweg, and get off after 3 stops at Graumannsweg. The hotel is on the opposite side of the bus stop.</p> <p>Underground: Uhlandstraße The hotel is 0.5km / 7 minutes walk from the underground stop. Take underground line 3 from Hauptbahnhof Süd in the direction of Wandsbek-Gartenstadt and get off at Uhlandstraße for 3 stops.</p> |
| TV / Radioinformationen | <i>Link</i> |
| Website | Visit our website for more information. |
| Wake-up call service | For a wake-up call, please contact our reception staff. |