



INTERCONTINENTAL®
HOTELS & RESORTS



THE INSIDER GUIDE



CLUB INTERCONTINENTAL®

FOREWORD

The phrase 'the Golden Age of Travel' is often used to describe that era when your holiday journey, from the way you dressed, to the beautiful luggage you travelled with and the way in which you arrived, was every moment a glamorous and stylish experience. Simply put, it was luxury at its finest.

At InterContinental Hotels & Resorts®, we believe the allure and

romance of the Golden Age of Travel still lives on today and through Club InterContinental, our end-to-end bespoke premium travel experience tailored exclusively to each individual guest's personal preference, we are redefining luxury travel to make our guests' dream journey come true.

From an array of bespoke privileges at your fingertips from the time you reserve to your own personal

butler service, Club InterContinental offers a new level of hospitality, thoughtful touches and exceptional customised experiences beyond the obvious to meet the needs of our discerning guests.

With a passion for bringing to life the details in all that we do, Club InterContinental presents a modern take on the craft, ceremony and glamour associated with luxury travel

from the past to offer our guests the ultimate in travel indulgence, completely personalised and carefully curated to meet their every wish.

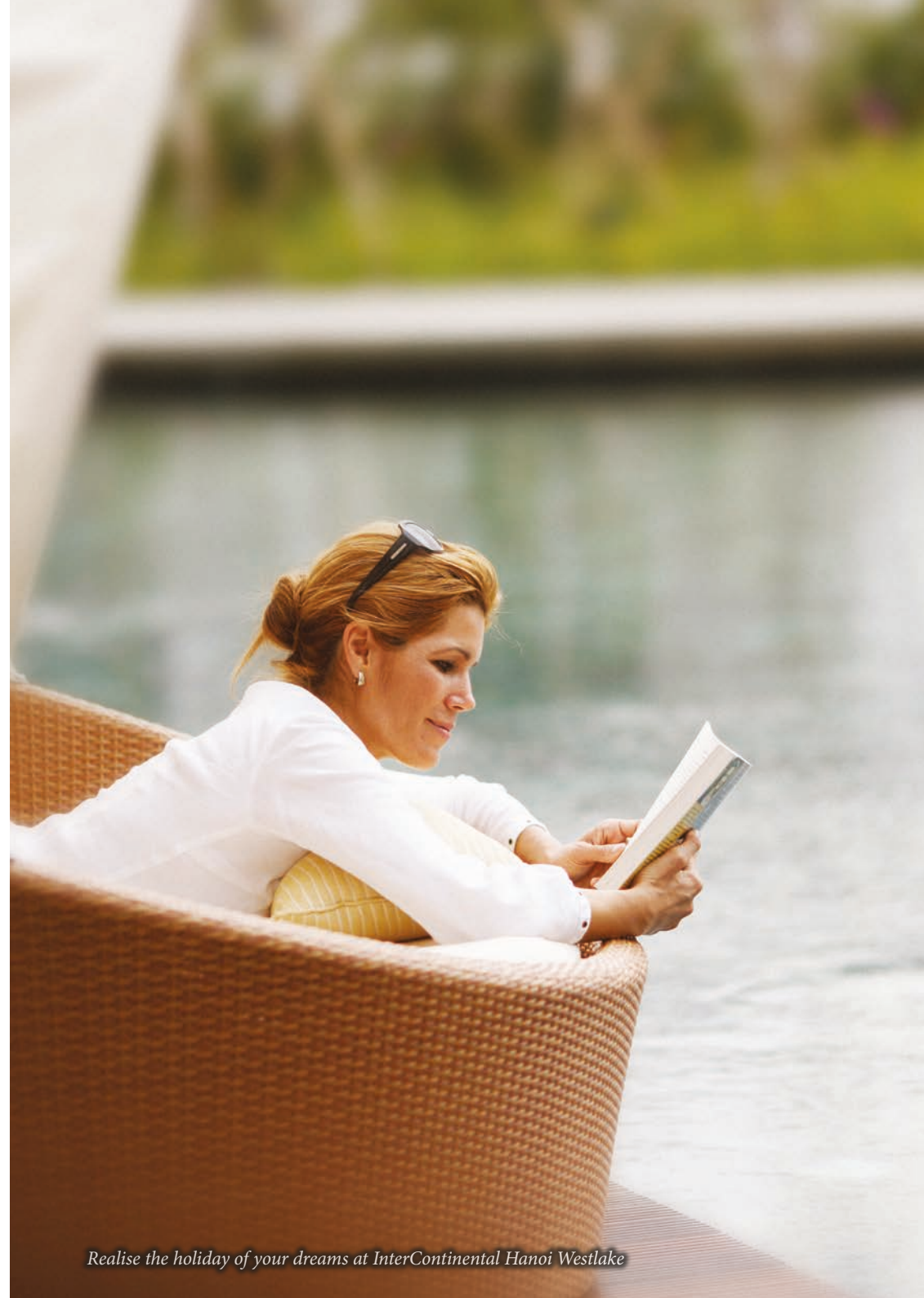
Enjoy the holiday of your dreams as you rediscover the glamour of the Intercontinental life with Club InterContinental.

Bruce Ryde
Head of Luxury & Lifestyle
Brand Marketing - Asia,
Middle East & Africa,
InterContinental Hotels Group

MAKING YOUR DREAM TRAVEL EXPERIENCE A REALITY

Whether it comes from catching sight of a beachscape on a postcard or hearing a friend talk of the incredible skyline of a city you've always dreamed of exploring, the idea of a holiday can take seed in just a moment. Be it travelling for a special occasion, work or simply a well-deserved escape, choosing the perfect destination, paired with the perfect hotel or resort will determine how your dream unfolds into reality.

In major cities and stunning locations around the world, whether you're looking to explore new surroundings, indulge in retail therapy, decadent spa treatments or reconnect with the ones you love, InterContinental Hotels & Resorts helps you plan your dream luxury holiday down to the very last exceptional detail with Club InterContinental.





The suave Club InterContinental Lounge at the InterContinental Hanoi Westlake

DREAM & DECIDE

Your portal to the ultimate in luxury travel, the dedicated Club InterContinental page (www.clubintercontinental.com) gives you access to any one of over 50 InterContinental hotels and resorts across Asia, the Middle East and Africa and 70 across the globe.

To ensure your every need is catered to prior to your arrival, a member of the Club InterContinental team will call you to address any preferences or requirements you may need throughout your stay. They will take the time to discuss the places you've always dreamed of exploring, unique things you want to experience and restaurants you'd like to dine in, reserve your table, book that tour or those tickets, allowing you to simply relax and enjoy your personalised Club InterContinental experience.

No desire is too grand for the Club InterContinental team.

Previous requests from Club InterContinental guests have inspired refining the Club InterContinental offering to cater to a wide range of preferences. From an exciting camel ride and tour of the city surrounding the **InterContinental Jeddah** to the serenity of lake fishing while staying at **InterContinental Hanoi Westlake**, we welcome you to indulge in discovering new passions with Club InterContinental.

As a starter, we suggest requesting the Club InterContinental team have a bottle of Champagne chilling in your room upon arrival, complete with a selection of exotic fruits or local delicacies, ensuring your journey with Club InterContinental begins deliciously.

Let the Club InterContinental team make this your perfect getaway.

LUXURY FOR EVERY SEASON

Should total relaxation sound like your ideal escape, consider spending time beachside in Vietnam at the award-winning **InterContinental Danang Sun Peninsula Resort** with sand between your toes, a book in hand and a refreshing cocktail at your fingertips. Or if wearing classically tailored coats, cashmere and the finest wool while cozying up to a loved one in a winter wonderland is what you desire, **InterContinental Seoul COEX** in South Korea is the ideal location to experience the wonder and beauty of a fresh snowfall.

Why not consider a city break? If you're looking to discover the sights and sounds of somewhere new, **InterContinental Melbourne The Rialto** is perfect for exploring the city's famous café culture and quintessential village markets, secret bars and arguably one of the world's best restaurant scenes, as well as providing visitors the opportunity to take in the incredible museums, performances and local artists.

In the pursuit of holiday perfection, the Club InterContinental team has compiled their tips, suggestions and points to consider when choosing your perfect destination.



The sweeping marina and Arabian Gulf views from the InterContinental Abu Dhabi Club Lounge

YOUR TRAVEL & DESTINATION GUIDE

Are there restrictions on how long your travel time should be? Consider how feasible it is to spend hours upon hours flying long haul, particularly when travelling with children or you have only a few days to spare.

Consider ways your overall travel time can be minimised – direct flights or alternative stop-over locations with less time spent in the airline lounge waiting for a connection. Perhaps look at similar destinations domestically, alternative methods of transport or locations requiring only a few hours travel time.



STYLE AND GLAMOUR

Dressing the part on your dream holiday is key. Conjure the style, glamour and golden days of travel by packing chic wardrobe pieces that are comfortable, stylish and can easily be dressed up or down, no matter the destination or weather.

Choosing the best fabrics to pack when travelling depends on the climate of the destination you're visiting. Cool climates are perfect for packing natural fibres like wool and cashmere, which are soft to the touch and natural insulators from the cold. Layering is the first rule of cold weather dressing, allowing you to remain warm and stylish when venturing out.

Adapt your wardrobe to the location and type of holiday you've planned, be it an indulgent beach getaway to **InterContinental Fiji Golf Resort & Spa** on the beautiful Natadola Beach on Fiji's Viti Levu, an escape on the slopes with plenty of après skiing at **InterContinental Alpensia Pyeongchang Resort** in South Korea; or simply exploring Indonesia's vibrant capital city at the **InterContinental Bandung**.



TOP TIPS FOR LUXURY TRAVELLERS

Esther Quek, Group Fashion Director, The Rake ME & Stylist Arabia

Ladies don't forget your Little Black Dress and ensure you pack a classic small shoulder bag which can convert to an elegant clutch for more formal dinners.

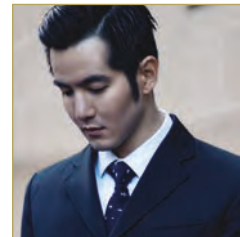
For men, a sporty water-resistant watch will complete an outfit for any outdoor activity, opt for a sturdy stainless steel strap for a timeless elegance or simple rubber strap for a more casual look. Don't forget a pair of gold or silver rimmed aviators to battle the scorching sun in this region.



LUXURY TRAVEL 'MUST HAVES'

Lifestyle & fashion designer Raghavendra Rathore

Accessories such as a messenger bag act as a perfect carry all and great style statement. Comfortable shoes that are multipurpose. A crisp white shirt and a pair of jeans are evergreen. And lastly, nothing is complete without a good fragrance.



INSIDER TIPS

Edison Cross, Director of Digital Media for FIDé Fashion Weeks, Asian Couture Federation, Designaré Magazine, and COUTURiSSIMO, Singapore

When travelling, pack a few lightweight clothing items that work for every occasion. For comfort dressing, pack cotton pieces that are soft, durable, breathable, versatile to style and easy to care for. Choose items in colours such as brown, black and khaki that can be matched with an accent colour to easily coordinate a wardrobe of different outfits from a few basic pieces.

Travellers suiting up in hot, humid climates should choose linen suits due to their lightweight construct, however linen does tend to wrinkle. Try a linen blend containing cotton or wool to keep the classic look of linen without the 'crumpled' appearance. In colder climates, travellers should consider suits of tweed; strong, rough, tight-knit, yet flexible and stylish fabric, guaranteed to keep you warm.

LUXURY BUSINESS TRAVEL

As a business traveller, you rarely get to choose where you'll travel for work, however this doesn't mean you aren't able to travel in style or enjoy the time you have outside of business engagements.

Leading up to your arrival, discuss your trip with the Club InterContinental team to let them know of any spare time you may have; share your interests and indicate the things you enjoy doing for leisure. Whether it is securing tickets to events, reserving tables, or making spa arrangements, leave everything in the care

of your dedicated Club InterContinental Manager, who will help you maximise the time you have available.

Be comfortable and make a great impression by dressing to impress in any weather. For summer temperatures opt for a half-lined or unlined suit, or consider more casual outfits incorporating breezy, breathable fabrics while a visit in winter could require packing a lightweight cashmere or woollen sweater layered over a business shirt, and, in the case of very cold weather, an overcoat or trench.



The sophisticated space of the ANA InterContinental Tokyo is ideal for hosting informal business meetings



Make an entrance at the InterContinental Phoenicia Beirut Hotel

ARRIVE IN STYLE

Your dream journey can begin with a chauffeur-driven private car to pick you up and transfer you to the hotel, complete with a refreshing cold towel and a cool drink to help revive you after a long day travelling.

Whether you choose to completely relax and enjoy the view from the private car, or connect while on the move with complimentary wireless internet, how you spend the precious time to yourself ahead of check in is up to you.

Start 'exploring' your destination early as you scroll through the Club InterContinental pre-loaded tablet complete with an exclusive selection of

information about your InterContinental hotel or resort, surrounding area and must-visit hotspots. Shortly after your journey begins, a Club InterContinental team member will call you and check if they can arrange any special requirements for you prior to your arrival. From wedding anniversaries to birthday celebrations, the Club InterContinental team will be happy to help make any special arrangements.

Arriving at your InterContinental hotel or resort, you'll be personally greeted and privately escorted to the exclusive Club InterContinental check-in lounge, or if you so choose, you can request to check-in from the luxury and comfort of your room.

BE OUR GUEST:

THE CLUB INTERCONTINENTAL ROOM

On floors exclusively designated to Club InterContinental guests our team will escort you to your well-appointed and contemporarily decorated Club InterContinental room.

Luxuriously comfortable with understated touches of home, each InterContinental Club room brings together individual design elements unique to each hotel or resort.

InterContinental Singapore, with its traditional shophouse design blends modernity with subtle Peranakan character while indigenous timbers, wood carvings and hand-woven textiles truly defines luxury at **InterContinental Bali Resort**.

Club InterContinental guests at **InterContinental Abu Dhabi** are offered

unparalleled view of Emirates Palace and Etihad Towers while miles of cerulean water awaits guests at **InterContinental Hua Hin Resort**.

Club InterContinental guests can customise their sleep experience with the personalised pillow menu, while those who enjoy being pampered can enjoy the carefully curated selection of HARNN or Agraria amenities in Club room and suite bathrooms.

Club InterContinental business guests are equally spoiled for choice with Club Rooms offering comfortable work spaces, complimentary Wi-Fi and local telephone calls, amid a luxurious space perfect to wind down and relax in once their day in the office is over.

INSIDER TIP:

Guests staying in the Club suites at the **InterContinental Fiji Golf Resort & Spa** can request a bathing ritual like none other.

After drawing the two-person Cleopatra bath on the private patio of your room using an elixir of coconut milk, almond extract and honey, your Club InterContinental team member will quietly slip away leaving you to an afternoon or evening of indulgence, complete with a carpet of petals, Champagne on ice and scented candles, if you should wish.



The unbelievable view from the Club Suite at InterContinental Fiji Golf Resort & Spa

AT YOUR SERVICE:

THE CLUB INTERCONTINENTAL TEAM

For a truly indulgent trip and the very ultimate in relaxation, request the services of a Club InterContinental Manager to provide exceptional, one-on-one attention catering to your every need throughout your stay.

As a starter, skip unpacking your luggage and hand this over to your Club InterContinental Manager while you make your way to the pool, beach or nearest wine bar; or have them handle your reservation requests for dinner that evening while you catch up on some light reading ahead of an evening exploring your destination.

It's this attention to detail that makes a trip truly an experience to remember so trust your Club InterContinental Manager to custom-make moments that matter to you and live out your dream holiday the way you've always wanted.

Let Club InterContinental transform your dreams into reality, take comfort in knowing the team will secure cherished essentials for those guests seeking a sense

of familiarity. Be that a Waterford crystal vase filled with your favourite coloured peonies fresh from the local florist or flower market or a bottle of premium single malt Scotch alongside a delicately cut whisky tumbler and cooler of ice, you can trust your Club InterContinental Manager to make any request a reality.

Should you have forgotten to bring a treasured pair of shoes, dress shirt and bow-tie, your Club InterContinental Manager can have these delivered to you, or make alternative arrangements to ensure you enjoy a glorious evening, no less. Gentlemen requiring a tailor can be referred to local craftsmen of unparalleled expertise in custom tailoring, or if it's a traditional straight razor shave you're seeking, your Club InterContinental Manager can recommend a local barber shop nearby such as Truefitt & Hill on Bangkok's busy Sukhumvit Road or The Barber Room in Dubai's Festival City.

For those looking for a truly enhanced bespoke experience, let your Club



Receive the warmest of welcomes at InterContinental Osaka

InterContinental Manager anticipate all your needs, surprising you with special moments that make a meaningful difference to your stay.

The dedicated team at Club InterContinental understands that a truly wonderful culinary experience is one that is crafted entirely to suit any dining preference. From widely celebrated dishes at world-renowned restaurants to carefully curated menus for private in-room dining,

all requests are considered to ensure Club InterContinental guests enjoy the best the hotel and local area has to offer.

Put that cocktail dress or suit to good use when you ask your Club InterContinental Manager to book a private dining, or exclusive chef's table experience at the hottest restaurant in town, or simply eat as the locals do with a bespoke culinary adventure visiting local gems or 'off the beaten track' options.



Begin your culinary journey at Circo Abu Dhabi at InterContinental Abu Dhabi

WINE AND DINE

There's no need to travel far from your hotel if world class dining is what you're looking for. A number of the globe's most renowned chefs have opened establishments in InterContinental hotels and resorts across the region including Michelin-starred chefs Jason Atherton and Pierre Gagnaire at **InterContinental Dubai Marina** and **InterContinental Danang Sun Peninsula Resort**, respectively. Chef Gagnaire also has restaurants at **InterContinental Dubai Festival City** and **ANA InterContinental Tokyo**.

Guests looking for casual and fine dining options alike will find these a stone's throw from their hotel lobby with InterContinental hotels and resorts offering a stunning selection of restaurant offerings.

Have your Club InterContinental Manager book a table for two at celebrity chef, Theo Randall's Theo Mio at **InterContinental Bangkok** for traditional Mediterranean fare, or experience Lebanese cuisine at its best at **InterContinental Mzaar's** El Hor Tent.

AUSTRALIA

If visiting Australia and staying at the **InterContinental Melbourne The Rialto**, your Club InterContinental Manager can make enquiries to secure a table at some of the country's finest restaurants such as Attica, the only Australian restaurant named in the 2015 World's 50 Best Restaurants list.

SINGAPORE

Chek Wong, Air Sommelier and Wine Expert recommends the great 'granddaddy' of fine dining, Les Amis, as a must on the to-do list when in Singapore:

"It still serves as the benchmark for a splendid food and wine experience. Their sommeliers are well-trained, humble and backed by a massive wine list. Each dish is lovingly crafted and impeccably presented, while the dining room exudes discrete charm and sophistication. Meanwhile the staff at Praeleum Wine Bar at Duxton Hill really know their stuff and could probably recite the wine encyclopedia from Alsace to Zierfandler. There's always something interesting on tap and if you're lucky you may get to meet a visiting winemaker as well."

UAE

Meanwhile guests staying with Club InterContinental in the UAE have a plethora of dining options to consider says Alessandro Bottazzi, Culinary Director of Harvest concept.

"For a truly local experience, adventure into the magical world and food markets of Deira. Fresh concepts including Tomo, Bistro des Arts, and Mythos definitely deserve a mention, but I personally love the Korean options in this part of town."

INDIA

Those travelling in India can look forward to a diverse range of cuisine with any number of restaurants specialising in these. Sommelier & Founder of IWBS, Magandeep Singh, explains – and offers his recommendations for an accompanying glass of something:

"Champagne is the versatile companion to our teatime snacks (pakoras), meats and vegetarian mains. Grills and Tandooris deserve big red wines and Raan or even kebabs are best paired with big, oak-kissed reds. Milder reds (and whites) go well with curries accompanied by roti (bread) or rice, which tone down spicy curries making them more amenable to pair with fruity wines."

WE MAKE THE ARRANGEMENTS

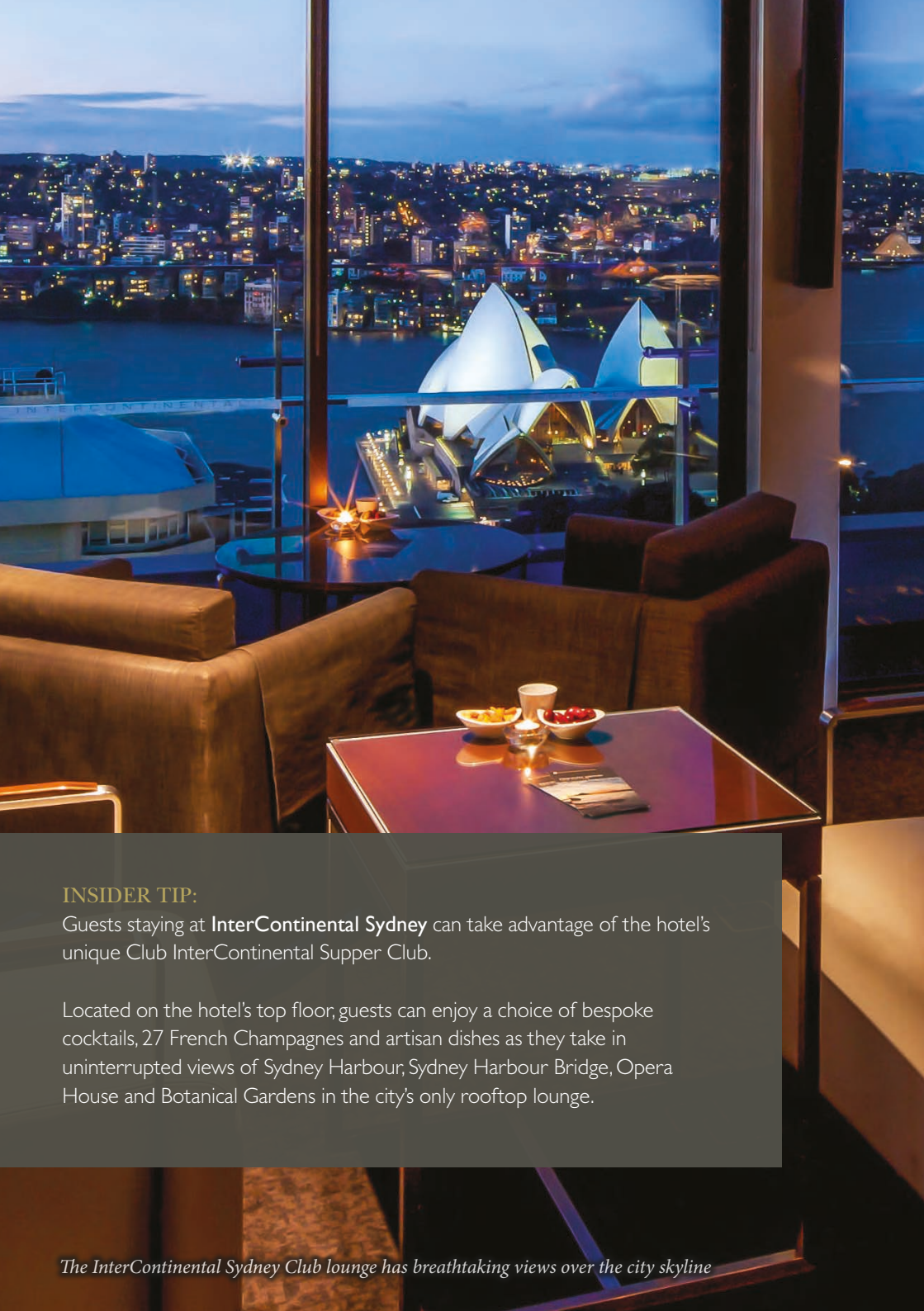
Dining aside, guests can gain VIP access to highly sought-after entertainment events and leisure activities by simply sending a request to the Club InterContinental team - from classical theatre to live music, box office sensations and even major sporting events, arrangements can be made for you to secure exclusive seats to the best acts in town prior to your stay.

Club InterContinental guests travelling for business can request their Club InterContinental Manager's support reserving the hotel's impressive boardroom facilities, providing the assistance of secretarial or translation services and even the provision of complimentary light clothes pressing services. All designed

with the intention of making working away from your office as easy and enjoyable an experience as possible.

Should you want to extend your stay at your InterContinental hotel or resort, a flexible late check-out option is always available to our Club InterContinental guests. Alternatively, your Club InterContinental Manager would be delighted to extend any existing bookings with Club InterContinental, where possible, as well as any onward travel plans and subsequent flight and accommodation bookings which can also be re-arranged by your dedicated Club InterContinental Manager.





OUR CLUB INTERCONTINENTAL LOUNGE IS YOUR HAVEN

Whether you're in need of a sanctuary of calm after a day shopping or exploring the city, or simply want a quiet place to work, the exclusive Club InterContinental Lounge is just the place. Designed with distinctly separate areas for relaxation or informal business meetings, Club InterContinental guests can indulge in the Club Lounge's sumptuous food and beverage options, library of entertainment and Club InterContinental hospitality.

Spend your morning hours enjoying breakfast in the Club InterContinental Lounge while the team spoil you with gourmet options and your favourite variety of coffee or tea. If you have the luxury of time, pore over the Club Lounge's selection of international and local newspapers and magazines available as you gently ease into your day.

A speciality of the Club Lounge is Club InterContinental's exquisite afternoon

tea offering – a traditional selection of freshly-made sweet and savoury treats paired with a discerning range of premium tea blends or coffee.

As a Club InterContinental guest, invite a friend to share in a classic afternoon tea ritual indulging in chef-prepared petite fours, sandwiches, tarts and scones. Take your experience to the next level with a request to your Club InterContinental Manager to source coffee beans of your choice for hand grinding on the spot, or the finest premium tea leaves from around the world.

Between the hours of 5pm and 7pm, watch the sunset with complimentary twilight drinks in the Club Lounge as you choose from sparkling, beers and wine, spirits and cocktails, carefully matched to a selection of canapes carefully prepared by our chef.

INSIDER TIP:

Guests staying at **InterContinental Sydney** can take advantage of the hotel's unique Club InterContinental Supper Club.

Located on the hotel's top floor, guests can enjoy a choice of bespoke cocktails, 27 French Champagnes and artisan dishes as they take in uninterrupted views of Sydney Harbour, Sydney Harbour Bridge, Opera House and Botanical Gardens in the city's only rooftop lounge.

EXPLORING NEW HORIZONS

As with most things, the best experiences are those created and customised especially for you. When you're ready to explore the great outdoors, make sure it's on your terms with one-of-a-kind, unforgettable journeys that you'll remember long after your dream holiday ends.

Discover little known gems of the city you're visiting with the help of your Club InterContinental Manager who can arrange bespoke activities crafted just for you. Whether you're craving a chance to sample the area's local delicacies on a private farmer's market tour or try your hand at twilight yacht racing on a glittering harbour as the sun leaves the sky, if you can dream it, your Club InterContinental Manager can make it happen.

For those in far-flung locales, why not request a jungle walk or safari for just

yourself and your travelling companions? For something a little more understated, indulge your senses with a sojourn through a local vineyard or distillery complete with a one-on-one tour with the winemaker or head distiller to truly understand the nuances of your favourite wine varietal or whisky blend. Whatever your desire, leave it in the hands of the Club InterContinental team to make your 'bucket list' a reality.

Enjoying your dream holiday doesn't have to mean taking a break from your healthy lifestyle.

Your Club InterContinental Manager can organise a personal yoga instructor should you desire a sunrise session on the beach, an ocean swim or a private barre session at a nearby ballet studio.



Guests at the InterContinental Hua Hin Resort can enjoy a morning yoga session overlooking the Gulf of Thailand



SHARE YOUR ULTIMATE TRIP

Don't forget a keepsake of your holiday experiences – ask your Club InterContinental team to arrange photography or a video of your once in a lifetime experiences to show friends and family once you return home.

As your journey comes to an end, be sure to leave in style.

While your Club InterContinental team packs your luggage, soak up the last of your holiday with a morning by the pool or ocean, or relaxing in the Club InterContinental Lounge. Or simply bid farewell to the city with a return to your favourite brunch spot or café for one last taste of your new favourite croissant, macchiato or charcuterie platter.

When you're ready, complete your ultimate holiday with a fuss-free, luxury private car transfer to deliver you, cool, calm and travel-ready to your airport check-in point where you can begin to dream and plan your next stay with Club InterContinental at InterContinental Hotels & Resorts.

*The Club InterContinental team looks forward to welcoming you next time at
InterContinental Bali Resort Jimbaran Bay*



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